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ST. THOMAS WATER DISTRIBUTION SYSTEM

License Number: 057-101
Permit Number: 057-201

Ontario Regulation 170/03
Summary Report

For the Period
January 1, 2024 – December 31, 2024



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1 Summary Report Requirements

1.1 Introduction

The 2024 Summary Report for the St. Thomas Water Distribution System (STWDS) has been prepared to satisfy Schedule 22 of Ontario Regulation 170/03, the requirement to prepare and distribute a summary report of water system operations, outlining regulatory non-compliance with respect to water quality and water system management and administration and evaluating the water system infrastructure adequacy, with respect to its ability to continue to meet the communities water demands.

As per Ontario Regulation 170/03, the summary report must:

- a. List the requirements of the Act, the regulations, the system's approval, drinking water works permit, municipal drinking water licence, and any orders applicable to the system that were not met at any time during the period covered by the report; and
- b. For each requirement referred to in clause (a) that was not met, specify the duration of the failure and the measures that were taken to correct the failure.

The report must also include the following information for the purpose of enabling the owner of the system to assess the capability of the system to meet existing and planned uses of the system:

- A summary of the quantities and flow rates of the water supplied during the period covered by the report, including monthly average and maximum daily flows.
- A comparison of the summary to the rated capacity and flow rates approved in the system's approval, drinking water works permit or municipal drinking water licence, or if the system is receiving all of its water from another system under an agreement, to the flow rates specified in the written agreement.

The information provided is for the purpose of enabling the owner of the system to assess the capacity of the system. This report covers the reporting period from January 1, 2024, to December 31, 2024.

1.2 System Description

The St. Thomas Water Distribution System has three entry points into the network from the St. Thomas Area Secondary Water Supply System; the East Chamber located at the Elgin Middlesex Booster Station (490 South Edgeware Road); the West Chamber located in Water Works Park (2 South Edgeware); and the Wellington Road Chamber (Ford Line and Wellington Road). The system also receives water from one entry point into the network from the Elgin Area Primary Water Supply System at the Albert Robert Booster Station (8754 Tyke Road) in the Municipality of Central Elgin and one entry point into the network from the Southwold Water Distribution System on Fingal Line at the municipal boundary.

1.3 System Approvals and Regulatory Requirements

Operation and Maintenance of the STDWS is governed by the Safe Drinking Water Act, 2002, and the regulations established under this Act. In accordance with the Safe Drinking Water Act, The City of St. Thomas holds a Municipal Drinking Water Licence and Drinking Water Works Permit, which provide approval for the establishment of drinking water infrastructure and provide the authority to operate and maintain said water system.

During the reporting period, The St. Thomas Drinking Water System was operated pursuant to the approvals, licences and permits listed below:

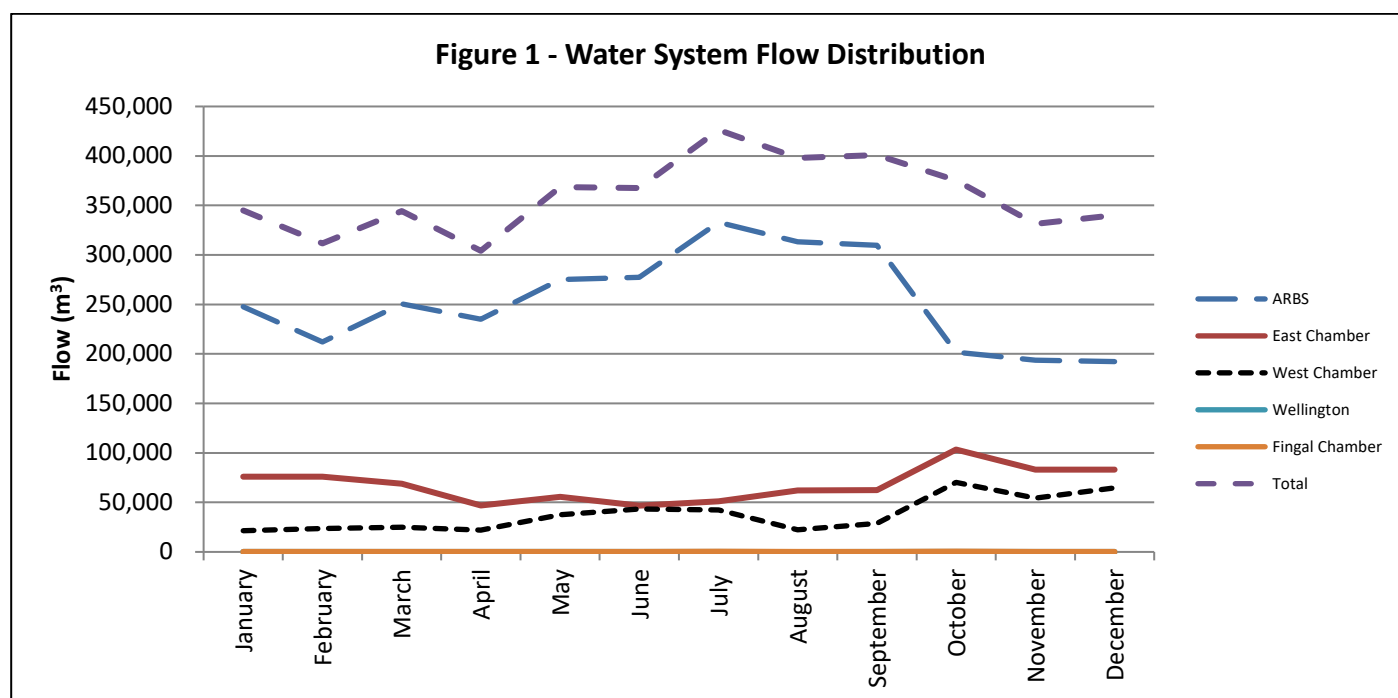
- City of St. Thomas Water Distribution System
 - MDWL No. 057-101, Issue Number 3, issued on June 30, 2021
 - DWWP No. 057-201, Issue Number 4, issued on June 30, 2021 and, Issue Number 5, issued on April 30, 2024.

Ontario Regulation 170/03 – Drinking Water Systems, governs the operation, maintenance and water quality monitoring requirements for municipal drinking water systems in Ontario. Ontario Regulation 128/04 – Certification of Drinking Water System Operations and Water Quality Analysts sets out the requirements for persons performing operational or maintenance activities on the water system. The Safe Drinking Water Act, 2002 and the associated regulations are enforced by the Ministry of Environment, Conservation and Parks (MECP) and monitored through annual inspections by Ministry personnel. Any non-compliant conditions identified during the course of the annual inspection are listed in the Inspection Report issued at the conclusion of the inspection period and are summarized in Section 4.1 of this Report.

Ontario Regulation 169/03 – Ontario Drinking Water Quality Standards sets the limits for parameters of concern in drinking water. Drinking water quality is monitored by the Operating Authority and any exceedance of the Drinking Water Quality Standards must be reported to the MECP and Public Health Unit, verbally and in written form through the use of a Notice of Adverse Test Results and Issue Resolution Form. Any non-compliant conditions identified through water quality monitoring exercises over the reporting period have been documented on a Notice of Adverse Test Results and Issue Resolution Form and are summarized in Section 4.2 of this Report.

2 Evaluation of Water Quantities and Flow Rates

Figure 1 provides a graphical overview of the flows entering the St. Thomas Water Distribution System. Based on the 2024 flow data, the distribution of flows into the distribution system between the water supplied from the Albert Roberts Booster Station versus the St. Thomas Area Secondary Water Supply System (through the East, West, Wellington, and Fingal Chambers).

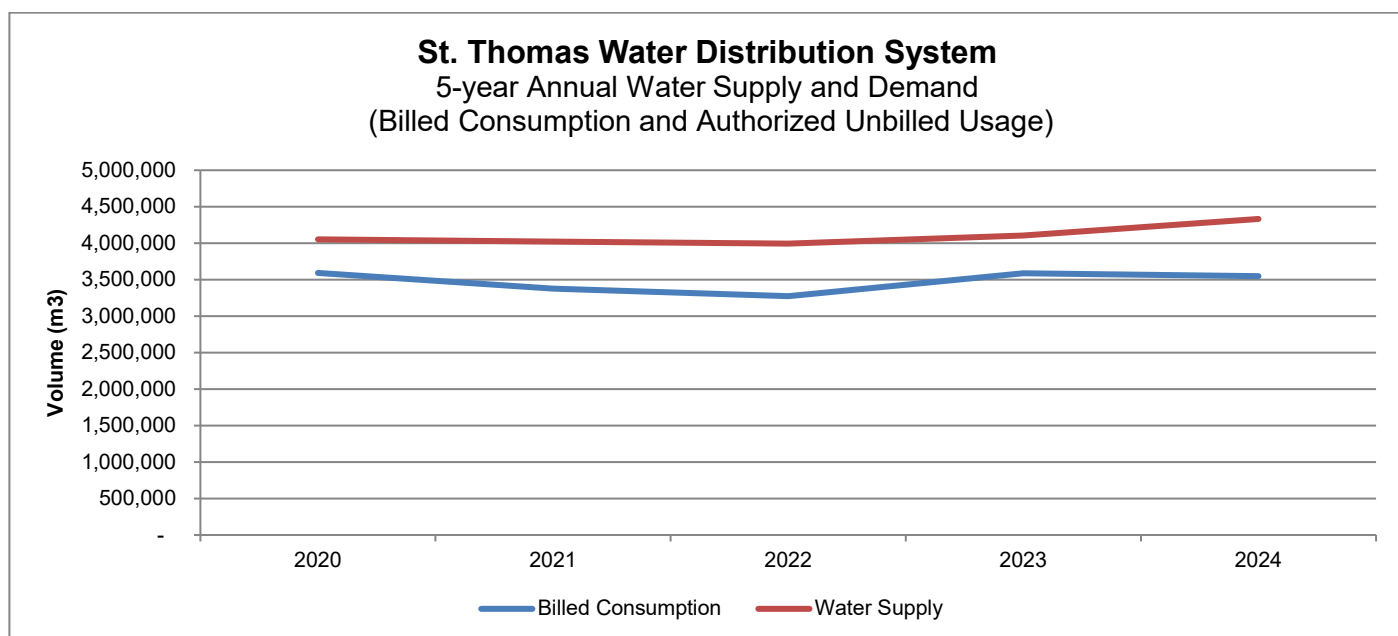


The total billed consumption to customers of the St. Thomas Water Distribution System decreased by 1.2% from 3,589,158 m³ in 2023 to 3,547,121 m³ in 2024. Authorized unbilled usage (fire fighting and training exercises, maintenance programs and capital projects) is estimated to be 191,462 m³.

The total flow into the St. Thomas Water Distribution System increased by 5% from 4,104,078 m³ in 2023 to 4,315,121 m³ over the 2024 year.

The real and apparent water loss in the St. Thomas Water Distribution System was 13.4% which is within Ontario industry standards.

Figure 2 provides an overview of the water supply and billed consumption flows in the St. Thomas Water Distribution System over the last number of years



2.1 Albert Roberts Booster Station – Elgin Area Primary Water Supply System

The Albert Roberts Booster Station (ARBS) receives treated water from the Elgin Area Primary Water Supply System, which pumps water from the water treatment plant located on the shores of Lake Erie to the east of the Town of Port Stanley. Water is pumped from a connection point on the transmission main that connects the water treatment plant to the Elgin Middlesex Pump Station and reservoir.

The ARBS is comprised of four high lift pumps that deliver water through a transmission main that services the St. Thomas Water Distribution System. The station maintains the operating pressure and includes a flow meter, chlorine analyzer, monitoring control, alarm system and instrumentation. Remote monitoring and control of the pumps are possible through the St. Thomas water SCADA system.

All pumps use a common header and the firm rated pumping capacity (2 pumps operating) of the ARBS is 170.3 l/s or a total of 14,714 m³/d.

The Table below compares the flows experienced in 2024 to the capacity of the Albert Roberts Booster Station's entry point into the St. Thomas Water Distribution System.

Entry Point	Flow Capacity (m ³ /day)	2024 Avg. Day Flow (m ³ /day)	Avg. Day % of Entry Point Capacity	2024 Max Day Flow (m ³ /day)	Max Day % of Entry Point Capacity
Albert Roberts BS	14,714	8334	57%	9850	67%

2.2 East Chamber – St. Thomas Area Secondary Water Supply System

The East Chamber is the first of three entry points into the St. Thomas Water Distribution System from the St. Thomas Area Secondary Water Supply System. The East Chamber is located on the grounds of the Elgin Middlesex Pumping Station. Flow through the East Chamber is restricted to 25,920 m³/day, based on the maximum instantaneous flow rate being 300 L/s.

Monthly flows experienced through the East Chamber for the 2024 calendar year are provided in Appendix B to this report.

The Table below compares the flows experienced in 2024 to the capacity of the East Chamber's entry point into the St. Thomas Water Distribution System.

Entry Point	Flow Capacity (m ³ /day)	2024 Avg. Day Flow (m ³ /day)	Avg. Day % of Entry Point Capacity	2024 Max Day Flow (m ³ /day)	Max Day % of Entry Point Capacity
East Chamber	25,920	2235	8.6%	6320	24%

2.3 West Chamber – St. Thomas Area Secondary Water Supply System

The West Chamber is the second of three entry points into the St. Thomas Water Distribution System from the St. Thomas Area Secondary Water Supply System. The West Chamber is located at 2 South Edgeware Road, within Waterworks Park. Flow through the West Chamber is restricted to 25,920 m³/day, based on the maximum instantaneous flow rate being 300 L/s.

Monthly flows experienced through the West Chamber for the 2024 calendar year are provided in Appendix B to this report.

The Table below compares the flows experienced in 2024 to the capacity of the West Chamber's entry point into the St. Thomas Water Distribution System.

Entry Point	Flow Capacity (m ³ /day)	2024 Avg. Day Flow (m ³ /day)	Avg. Day % of Entry Point Capacity	2024 Max Day Flow (m ³ /day)	Max Day % of Entry Point Capacity
West Chamber	25,920	1250	4.8%	2880	11%

2.4 Wellington Road Chamber – St. Thomas Area Secondary Water Supply System

The Wellington Road Chamber is the third entry point into the St. Thomas Water Distribution System from the St. Thomas Area Secondary Water Supply System. The Chamber is located at the intersection of Wellington Road and Ford Line. Flow will typically only enter the St. Thomas Water Distribution System through the Wellington Road Chamber during periods of very high demand in the St. Thomas Water Distribution System. When flow enters the St. Thomas Water Distribution System from this location it is record by the meter reading as a negative value, as summarized in Appendix B.

2.5 Fingal Line Chamber – Southwold Water Distribution System

The Fingal Line Chamber supplies water from the Southwold Water Distribution System to a section of the St. Thomas Water Distribution System along Fingal Line. The water in the Southwold Water Distribution System originates from the St. Thomas Area Secondary Water Supply System. The water is rechlorinated within the Southwold Water Distribution System. Flow through the Fingal Line Chamber is restricted to 13,824 m³/day, based on the maximum instantaneous flow rate being 160 L/s.

The Table below compares the flows experienced in 2024 to the capacity of the Fingal Line Chamber's entry point into the St. Thomas Water Distribution Water System.

Entry Point	Flow Capacity (m ³ /day)	2024 Avg. Day Flow (m ³ /day)	Avg. Day % of Entry Point Capacity
Fingal Line	13,824	4.7	<1%

3 Water Quality Summary

A summary of water quality testing completed by the City of St. Thomas – Environmental Services Dept. over the course of the reporting period is available in the Annual Report, attached as Appendix A.

4 Summary of Non-Compliant Conditions

4.1 Ministry of the Environment, Conservation and Parks Inspection

The Ontario Ministry of the Environment, Conservation and Parks (MECP) conducts an inspection of the St. Thomas Drinking Water System annually. An MECP inspection was completed on September 16th 2024. There were no non-compliances identified from the annual inspection report. The systems resulting inspection risk rating was identified as 0% and an overall final inspection rating of 100%.

MECP Inspection Finding	Action Taken
N/A	

4.2 Adverse Test Results and Issue Resolution

Any non-compliant conditions identified through water quality monitoring exercises over the reporting period, and actions taken are summarized in the table below.

Adverse Test Result (Date / Location)	Action Taken
On September 4, 2024, the lab reported a result of 87 cfu/100mL of E.coli on a routine sample taken from the Station Street Sample Station.	The incident was reported to the MECP and assigned AWQI# 166193. A Boil Water Advisory was issued for an area determined in consultation with Southwest Public Health Unit (Approx. 250 homes). Flushing and resampling was completed in accordance with O. Reg. 170/03. Both sets of resamples returned with results of 0 cfu/100 mL. The Boil Water Advisory was lifted on September 6, 2024.

5 List of Appendices

Appendix A – St. Thomas Water Distribution System – 2024 Annual Report

Appendix B – Chamber and Station Flows - 2024

APPENDIX A



Ontario Drinking-Water Systems Regulation O. Reg. 170/03

Drinking-Water System Number:	260002187
Drinking-Water System Name:	St. Thomas Water Distribution System
Drinking-Water System Owner:	Corporation of the City of St. Thomas
Drinking-Water System Category:	Large Municipal Residential
Period being reported:	January 1, 2024, through December 31, 2024

Complete if your Category is Large Municipal Residential or Small Municipal Residential

Does your Drinking-Water System serve more than 10,000 people? Yes [X] No []

Is your annual report available to the public at no charge on a web site on the Internet? Yes [X] No []

Location where Summary Report required under O. Reg. 170/03 Schedule 22 will be available for inspection.

City of St. Thomas, City Hall
Environmental Services
545 Talbot Street
St Thomas, Ontario

Complete for all other Categories.

Number of Designated Facilities served:

NA

Did you provide a copy of your annual report to all Designated Facilities you serve?

Yes [] No []

Number of Interested Authorities you report to:

NA

Did you provide a copy of your annual report to all Interested Authorities you report to for each Designated Facility? Yes [] No []

List all Drinking-Water Systems (if any), which receive all of their drinking water from your system:

Drinking Water System Name	Drinking Water System Number
Municipality of Central Elgin	260004761
Township of Southwold	210001362

Did you provide a copy of your annual report to all Drinking-Water System owners that are connected to you and to whom you provide all of its drinking water?

Yes [X] No []

Indicate how you notified system users that your annual report is available and is free of charge.

[x] Public access/notice via the web

City of St. Thomas Website – www.city.st-thomas.on.ca

[x] Public access/notice via Government Office

[] Public access/notice via a newspaper

[x] Public access/notice via Public Request

[] Public access/notice via a Public Library

[] Public access/notice via other method _____

Describe your Drinking-Water System

The St. Thomas Water Distribution System services over 17,100 customers including 900 customers within the Municipality of Central Elgin and 53 customers within the Township of Southwold (Lynhurst Subdivision). The system purchases its water from the Elgin Area Primary Water Supply System, which extends from Lake Erie to the City of London. The St. Thomas Distribution System consists of approximately 226,000 metres of water main ranging in size from 50 mm to 450 mm in diameter with the oldest installation in 1909. Material types include Cast Iron, Concrete, Ductile Iron, Polyethylene, and PVC.

List all water treatment chemicals used over this reporting period

12% Sodium Hypochlorite (Disinfection/Repairs)

Were any significant expenses incurred to?

- ☒ Install required equipment
☒ Repair required equipment
☒ Replace required equipment

Please provide a brief description and a breakdown of monetary expenses incurred

Elysian Street & East Street	\$447,695
Meehan Street	\$227,576
Dieppe Drive	\$112,871
Third Avenue	\$825,337
Kains Street	\$1,770,292

Provide details on the notices submitted in accordance with subsection 18(1) of the Safe Drinking-Water Act or section 16-4 of Schedule 16 of O.Reg.170/03 and reported to Spills Action Centre

Incident Date	Parameter	Result	Unit of Measure	Corrective Action	Corrective Action Date
Sept. 4, 2024	E. Coli	87	cfu/100 mL	Boil Water Advisory issued for area determined in consultation with Southwest Public Health Unit. Flushing and resampling in accordance with O. Reg. 170/03 completed. Both sets of resamples returning results of 0 cfu/100 mL.	Initial Response: September 4, 2024 Boil Water Advisory Rescinded: September 6, 2024.

Microbiological testing done under the Schedule 10, 11 or 12 of Regulation 170/03, during this reporting period.

	Number of Samples	Range of E.Coli Or Fecal Results (min #)-(max #)	Range of Total Coliform Results (min #)-(max #)	Number of HPC Samples	Range of HPC Results (min #)-(max #)
Raw	NA	NA	NA	NA	NA
Treated	NA	NA	NA	NA	NA
St. Thomas	699	(0)-(87)	(0)-(87)	699	(<10)-(>2000)
Central Elgin	53	(0)-(0)	(0)-(0)	53	(<10)-(30)
Southwold	13	(0)-(0)	(0)-(0)	13	(<10)-(80)
Distribution Total	765	(0)-(0)	(0)-(0)	765	(<10)-(>2000)

Operational testing done under Schedule 7, 8 or 9 of Regulation 170/03 during the period covered by this Annual Report.

	Number of Grab Samples	Range of Results (min #)-(max #)
Chlorine (Grab Samples)	580	(0.20) - (1.88)

***NOTE:** For continuous monitors use 8760 as the number of samples.*

Summary of additional testing and sampling carried out in accordance with the requirement of an approval, order or other legal instrument.

Date of legal instrument issued	Parameter	Date Sampled	Result	Unit of Measure
NA	NA	NA	NA	NA

Summary of Inorganic parameters tested during this reporting period or the most recent sample results

Parameter	Sample Date	Result Value	Unit of Measure	Exceedance
NA	NA	NA	NA	NA

Summary of lead testing under Schedule 15.1 during this reporting period

(applicable to the following drinking water systems; large municipal residential systems, small municipal residential systems, and non-municipal year-round residential systems)

Location Type	Number of Samples	Range of Lead Results	Number of Exceedances
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Ontario Drinking-Water Systems Regulation O. Reg. 170/03

		(min#) – (max #)	
Plumbing	NA	NA	NA
Distribution	8	0.18 – 0.99	0

Summary of Organic parameters sampled during this reporting period or the most recent sample results

Parameter	Sample Date	Result Value	Unit of Measure	Exceedance
HAA5	Jan 8, 2024 Apr 2, 2024 July 8, 2024 Oct 07, 2024	5.3	ug/L	no
THM (NOTE: show latest annual average)	Jan 8, 2024 Apr 2, 2024 July 8, 2024 Oct 07, 2024	21.8	ug/L	no

List any Inorganic or Organic parameter(s) that exceeded half the standard prescribed in Schedule 2 of Ontario Drinking Water Quality Standards.

Parameter	Result Value	Unit of Measure	Date of Sample
NA	NA	NA	NA

APPENDIX B

Albert Roberts

Month	Avg Daily Flow Rate	Max Daily Flow	Volume
	l/s	l/s	m ³
January	86	96	247,552
February	83	131	212,231
March	86	135	250,605
April	94	139	235,035
May	103	158	275,058
June	111	128	277,363
July	116	159	332,951
August	118	164	313,418
September	112	146	309,682
October	71	97	201,837
November	70	101	193,820
December	68	102	192,274
Average	93	129	253,486
Yearly Total			3,041,826

East Chamber

Month	Avg Daily Flow Rate	Max Daily Flow	Volume
	<i>l/s</i>	<i>l/s</i>	<i>m³</i>
January	31	78	76,140
February	33	59	75,907
March	27	77	69,016
April	23	89	46,925
May	24	52	55,704
June	20	53	46,727
July	17	64	51,004
August	24	90	62,259
September	24	107	62,339
October	39	86	103,422
November	32	69	83,074
December	36	60	83,126
Average	28	80	67,970
Yearly Total			815,643

West Chamber

Month	Average Daily Flow Rate	Max Daily Flow	Volume
	<i>l/s</i>	<i>l/s</i>	<i>m³</i>
January	8	40	21,417
February	9	50	23,596
March	9	52	24,818
April	9	47	22,138
May	14	55	37,660
June	17	43	43,438
July	15	60	42,328
August	8	29	22,247
September	11	95	28,939
October	25	76	70,233
November	22	73	54,469
December	23	62	64,787
Average	14	56	38,006
Yearly Total			456,070

Wellington Chamber

Month	Volume
	<i>m</i> ³
January	-9
February	0
March	0
April	0
May	-10
June	0
July	0
August	-110
September	0
October	-5
November	0
December	0
Average	-11
Yearly Total	-134