

MINUTES

Date: Thursday, April 23, 2026

Location: Committee Room #304 & Microsoft Teams

Time: 9:00 a.m.

9:01 a.m. The meeting convened with M. Sylvester, Chair presiding.

Attendance:

Members

Michelle Sylvester, Chair

Catherine Topping, Vice Chair

Councillor Rose Gibson

Sheila Rodaway

John Allen

Joe Docherty

Nancy Mayberry

City Officials

Matt Smale, Legislative Services Coordinator

Conner Hindley, Sustainable Transportation Coord.

Absent

Sarah Savoie

Guests

Jacob Terry, Dillon Consulting

DISCLOSURES OF INTEREST

Nil.

ADOPTION OF MINUTES

Motion by R. Gibson - S. Rodaway:

THAT: The minutes of the meeting held on March 26, 2026, be confirmed.

Carried.

NEW BUSINESS

1. Railway City Transit Plan for Growth

Jacob Terry, Dillon Consulting and Conner Hindley, Sustainable Transportation Coordinator were in attendance and led the members in a focus group discussion relating to the Railway City Transit Plan for Growth.

Mr. Terry advised that the plan would focus on expanding service to accommodate growth, service hours, employment lands, and better connecting to London and surrounding communities. He further added that a second survey would occur in the fall with the finalized plan proposed to be completed in 2027.

The members discussed challenges with the existing network including service hours, parallel transit availability and user difficulty with utilizing the booking system.

The members discussed increased promotion of the system including promotional pricing and that some services allowed a user's attendant to ride for free.

The members discussed the availability of tickets and passes.

The Sustainable Transportation Coordinator advised that passes and single use rides could be purchased online.

The members discussed the distance between stops and the design of shelters.

The Chair advised that crossing the service road to the transit hub was dangerous with no pedestrian control.

The members discussed the design of buses including the location of grab bars and that the back of the bus was too rough for riders in wheelchairs or with back and spinal issues.

The members advised that reliability of the parallel transit service was a concern as it seemed to compete with the on-demand service for vehicles and resources. They further added that drivers did not provide any grace period for users with mobility issues who may take longer to get to the curbside.

Mr. Terry inquired whether the coverage of existing routes was sufficient.

The members advised that the Southeast quadrant of the City was not well served by current routes and that ideally, transit could be expanded to neighbouring areas.

The members thanked Mr. Terry and the Sustainable Transportation Coordinator for their attendance and requested that the transit terminal on Talbot Street be added to facilities to be audited by the Committee.

UNFINISHED BUSINESS

1. Committee Mandate

The Chair presented the members with a proposed Committee mandate.

The Legislative Services Coordinator advised that staff would review the document and bring it back to the members for consideration at a future meeting.

REPORTS OF COMMITTEES

2. Budget

The Legislative Services Coordinator advised that shirts had been ordered for the members and that there were no further updates at this time.

3. Special Events

Ms. Rodaway listed the events approved by the Special Events Committee at its April 1st, 2026 meeting.

4. Site Plan Control

There were no updates for this Committee.

NEW BUSINESS ITEMS

Accessibility Scooters

The members discussed the use of accessible parking permits by users of scooters and that these passes were to be used by vehicles only.

The members requested that a letter be prepared inquiring what actions the City was undertaking relating to education and enforcement to ensure that accessible parking passes were used appropriately on City property.

NEXT MEETING

The next meeting is scheduled for May 21, 2026 at 9:00 a.m. in Committee Room #415 and via Microsoft Teams.

ADJOURNMENT

The meeting adjourned at 10:50 a.m.

Signed, Chair, Municipal Accessibility Advisory Committee

Date