

CORPORATION OF THE CITY OF ST. THOMAS
Municipal Performance Measurement Program • 2013 RESULTS

Local Government

1.1 GENERAL GOVERNMENT – EFFICIENCY					
	2013	2012	2011	2010	2009
	.3%	.4%	.4%	.4%	.9%
Efficiency Measure Operating costs for governance and corporate management as a percentage of total municipal operating costs.					
Objective Efficient municipal government.					
Notes					
SLC 91 0206 45 Financial Information Return.					

Fire Services

2.1 FIRE SERVICES – EFFICIENCY					
	2013	2012	2011	2010	2009
	\$2.80	\$2.81	\$2.98	\$3.19	\$3.08
Efficiency Measure Operating costs for fire services per \$1,000 of assessment.					
Objective Efficient fire services.					
Notes					
a) St. Thomas covers 35.75 square kilometres with a population base of 37,905 essentially consisting of urban coverage. b) The St. Thomas Fire Department consists of full-time Firefighters. c) The mission of the St. Thomas Fire Department is to minimize the loss of life and property resulting from fire, medical emergencies, and other disasters. We will accomplish our mission through prevention, education, fire suppression, medical services, and other related emergency and non-emergency activities. We will actively participate in our community, serve as role models, and strive to effectively and efficiently utilize all the resources at our command to provide an efficient, effective service for our citizens.					
SLC 91 1103 45 Financial Information Return.					

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2.2 FIRE SERVICES – EFFECTIVENESS					
	2013	2012	2011	2010	2009
	.106	.132	.053	.111	0
Effectiveness Measure Number of residential fire related civilian injuries per 1,000 persons Objective Minimize the number of civilian injuries in residential fires.					
SLC 92 1151 7 Financial Information Return.					

2.3 FIRE SERVICES – EFFECTIVENESS					
	2013	2012	2011	2010	2009
	.079	.079	.185	.194	.194
Effectiveness Measure Number of residential fire related civilian injuries averaged over 5 years per 1,000 persons Objective Minimize the number of civilian injuries in residential fires.					
SLC 92 1152 7 Financial Information Return.					

2.4 FIRE SERVICES – EFFECTIVENESS					
	2013	2012	2011	2010	2009
	0.00	0.00	.000	.000	.028
Effectiveness Measure Number of residential fire related civilian fatalities per 1,000 Objective Minimize the number of civilian fatalities in residential fires					
SLC 92 1155 7 Financial Information Return.					

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2.5 FIRE SERVICES – EFFECTIVENESS					
	2013	2012	2011	2010	2009
	.000	.000	.026	.028	.028
Effectiveness Measure Number of residential fire related civilian fatalities averaged over 5 years per 1,000 persons Objective Minimize the number of civilian fatalities in residential fires					
SLC 92 1156 7 Financial Information Return.					

2.6 FIRE SERVICES – EFFECTIVENESS					
	2013	2012	2011	2010	2009
	1.098	1.464	1.708	2.430	1.970
Effectiveness Measure Number of residential structural fires per 1,000 persons Objective Minimize the number of residential structural fires					
SLC 92 1160 7 Financial Information Return.					

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Police Services

3.1 POLICE SERVICES – EFFICIENCY					
	2013	2012	2011	2010	2009
	\$299.57	\$289.58	\$281.85	\$290.08	\$280.68
Efficiency Measure Operating costs for police services per person.					
Objective Efficient police services.					
Notes <p>While this data reflects the cost of police resources for our community, it is not necessarily comparable with other police services for a variety of reasons e.g. Each municipal police service has its own unique characteristics and levels of service based on community expectations. The costs included in police operating and capital budgets differ considerably from one municipality to another.</p> <p>With the aforementioned in mind, the cost of policing in St. Thomas includes all police operational costs, all business office and administrative costs, and all court services, security operations and associated costs. Includes: the purchase of all police vehicles, marked and unmarked cruisers, prisoner van, community service vehicle, bicycles; fuel, insurance and maintenance of the fleet; all equipment for the business and court office, as well as the equipment for the officers e.g. Use of force options, etc.; uniforms, training, communication equipment and facilities, all technology for the forensic identification lab, computers and computer support, business office technology; all salaries, overtime, court time, benefits for all employees.</p> <p>Primary focus of the Service continues to focus on crime prevention, crime detection and apprehension, traffic safety, positive community relations and education, the use of current technology to effectively analyse trends and appropriately deploy resources to address relevant issues/concerns in our community.</p>					
SLC 91 1204 45 Financial Information Return.					
3.2 VIOLENT CRIME RATE					
	2013	2012	2011	2010	2009
	7.31	8.89	6.89	7.09	7.56
Effectiveness Measure Violent crime rate per 1,000 persons.					
Objective Safe communities.					
Notes 					
SLC 92 1258 07 Financial Information Return.					

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3.3 PROPERTY CRIME RATE					
	2013	2012	2011	2010	2009
	21.48	25.77	28.55	36.86	41.76
Effectiveness Measure Property crime rate per 1,000 persons. Objective Safe communities.					
Notes					
SLC 92 1259 07 Financial Information Return.					

3.4 OTHER CRIMINAL CODE CRIME RATE					
	2013	2012	2011	2010	2009
	5.30	5.38	4.06	5.622	7.173
Effectiveness Measure Total crime rate per 1,000 persons (Other Criminal Code offences excluding traffic). Objective Safe Communities.					
Notes					
SLC 92 1262 07 Financial Information Return.					

3.5 CRIMINAL CODE CRIME RATE					
	2013	2012	2011	2010	2009
	34.09	40.05	39.49	49.57	56.49
Effectiveness Measure Total crime rate per 1,000 persons (Criminal Code offences excluding traffic). Objective Safe Communities.					
Notes					
SLC 92 1263 07 Financial Information Return.					

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3.6 YOUTH CRIME					
	2013	2012	2011	2010	2009
	41.06	61.59	73.51	71.43	98.01
Effectiveness Measure Number of youths charged per 1,000 youths.					
Objective Safe communities.					
Notes					
SLC 92 1265 07 Financial Information Return.					

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4.1 BUILDING PERMITS AND INSPECTIONS SERVICES					
	2013	2012	2011		
	\$4.27	\$9.04	\$2.04		
Effectiveness Measure Costs per \$1,000 of Construction Activity averaged over three years (based on permits issued)					
Objective Efficient delivery service.					
Notes New Measure 2011					
SLC 91 1302 45 Financial Information Return.					

4.2 BUILDING PERMITS AND INSPECTIONS-HOUSES					
	2013	2012	2011		
	8	5	5		
Effectiveness Measure Median number of working days to review a complete building permit application, issue or not issue a permit and provide all reasons of refusal.					
Objective Efficient delivery service.					
Notes New Measure 2011					
SLC 92 1351 07 Financial Information Return.					

4.3 BUILDING PERMITS AND INSEPCTIONS-SMALL BUILDINGS					
	2013	2012	2011		
	12	10	10		
Effectiveness Measure Median number of working days to review a complete building permit application, issue or not issue a permit and provide all reasons of refusal					
Objective Efficient delivery service.					
Notes New Measure 2011					
SLC 92 1352 07 Financial Information Return.					

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4.4 BUILDING PERMITS AND INSPECTIONS-LARGE BUILDINGS					
	2013	2012	2011		
	15	16	16		
Effectiveness Measure Median number of working days to review a complete building permit application, issue or not issue a permit and provide all reasons of refusal.					
Objective Efficient delivery service.					
Notes New Measure 2011					
SLC 92 1353 07 Financial Information Return.					

4.5 BUILDING PERMITS AND INSPECTIONS-COMPLEX BUILDINGS					
	2013	2012	2011		
	15	22	22		
Effectiveness Measure Median number of working days to review a complete building permit application, issue or not issue a permit and provide all reasons of refusal.					
Objective Efficient delivery service.					
Notes New Measure 2011					
SLC 92 1354 07 Financial Information Return.					

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Roads

5.1 PAVED ROADS – EFFICIENCY					
	2013	2012	2011	2010	2009
	\$9,593.51	\$9,875.97	\$8,076.54	\$8,656.05	\$8,696.92
Efficiency Measure Total costs for paved (hard top) roads per lane kilometre.					
Objective Efficient maintenance of paved roads.					
Notes Prior to Work Manager Integration, costs were split on a % basis, now we have more reliable splits.					
SLC 91 2111 45 Financial Information Return.					
5.2 UNPAVED ROADS – EFFICIENCY					
	2013	2012	2011	2010	2009
	\$345.20	\$2,976.00	\$8,677.40	\$11,141.00	\$9,959.00
Efficiency Measure Total costs for unpaved (loose top) roads per lane kilometre.					
Objective Efficient maintenance of unpaved roads.					
Notes City has 5km of unpaved road. Prior to Work Manager Integration, costs were split on a % basis, now we have more reliable splits.					
SLC 91 2110 45 Financial Information Return.					
5.3 BRIDGES & CULVERTS					
	2013	2012	2011	2010	2009
	\$12.41	\$22.87	\$12.30	\$13.57	\$11.29
Efficiency Measure Total costs for bridges and culverts per sq. metre of surface area					
Objective Efficient maintenance of bridges and culverts					
Notes Prior to Work Manager Integration, costs were split on a % basis, now we have more reliable splits.					
SLC 91 2130 45 Financial Information Return.					

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5.4 WINTER MAINTENANCE OF ROADS-EFFICIENCY					
	2013	2012	2011	2010	2009
	\$1,765.16	\$816.92	\$1,590.08	\$1,195.46	\$1,046.31
Effectiveness Measure Total costs for winter maintenance of roadways per lane kilometre maintained in winter Objective Efficient winter maintenance of roads.					
Notes Prior to Work Manager Integration, costs were split on a % basis, now we have more reliable splits.					
SLC 91 2205 45 Financial Information Return.					
5.5 ADEQUACY OF PAVED ROADS					
	2013	2012	2011	2010	2009
	45.4%	70.9%	81.9%	82.3%	81.9%
Effectiveness Measure Percentage of paved lane kilometres where the condition is rated as good to very good. Objective Pavement condition meets municipal objectives.					
Notes 					
SLC 92 2152 07 Financial Information Return. Description of measure has changed, but not its calculation.					
5.6 ADEQUACY OF BRIDGES AND CULVERTS					
	2013	2012	2011	2010	2009
	50.0%	51.9%	58.3%	58.3%	56.5%
Effectiveness Measure Percentage of bridges and culverts where the condition is rated as good to very good Objective Bridge and culvert conditions meet municipal objectives.					
Notes 					
SLC 92 2165 07 Financial Information Return.					
5.7 WINTER EVENT RESPONSES					

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	2013	2012	2011	2010	2009
	100%	100%	100%	100%	100%
Effectiveness Measure Percentage of winter events where the response met or exceeded locally determined municipal service levels for road maintenance.					
Objective Appropriate response to winter storm events.					
Notes					
SLC 92 2251 07 Financial Information Return. Description of measure has changed, but not its calculation.					

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Conventional Transit

6.1 CONVENTIONAL TRANSIT – EFFICIENCY					
	2013	2012	2011	2010	2009
	\$6.81	\$7.24	\$5.84	\$4.76	\$4.87
Efficiency Measure Total costs for conventional transit per regular service passenger trip.					
Objective Efficient conventional transit services.					
Notes Ridership down 6% in 2011 Ridership down 22% in 2012					
SLC 91 2303 45 Financial Information Return.					
6.2 CONVENTIONAL TRANSIT RIDERSHIP					
	2013	2012	2011	2010	2009
	5.63	5.46	7.04	7.87	8.09
Effectiveness Measure Number of conventional transit passenger trips per person in the service area in a year.					
Objective Maximum utilization of municipal transit services.					
Notes Ridership down 22% in 2012					
SLC 92 2351 07 Financial Information Return.					

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Wastewater (Sewage)

7.1 WASTEWATER COLLECTION – EFFICIENCY					
	2013	2012	2011	2010	2009
	\$13,797.27	\$15,153.47	\$10,766.04	\$16,603.72	\$13,357.21
Efficiency Measure Total costs for the collection of wastewater per kilometre of wastewater main.					
Objective Efficient municipal wastewater collection services.					
Notes: 25% less wastewater treated in 2012					
SLC 91 3111 45 Financial Information Return.					
7.2 WASTEWATER TREATMENT AND DISPOSAL – EFFICIENCY					
	2013	2012	2011	2010	2009
	\$463.48	\$472.52	\$291.58	\$410.18	\$286.55
Efficiency Measure Operating costs for the treatment and disposal of wastewater per mega litre.					
Objective Efficient municipal wastewater treatment and disposal services.					
Notes: Less megalitres of wastewater treated in 2010; 25% less wastewater treated in 2012					
One mega litre equals 1,000,000 litres or 1,000 cubic metres. SLC 91 3112 45 Financial Information Return					
7.3 WASTEWATER INTEGRATED SYSTEM – EFFICIENCY					
	2012	2012	2011	2010	2009
	\$862.67	\$948.56	\$554.84	\$918.70	\$659.12
Efficiency Measure Operating costs for the collection, treatment and disposal of wastewater per mega litre (Integrated System).					
Objective Efficient wastewater system (Integrated System).					
Notes: Less megalitres of wastewater treated in 2010; 25% less wastewater treated in 2012					
One mega litre equals 1,000,000 litres or 1,000 cubic metres. SLC 91 3113 45 Financial Information Return.					

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7.4 WASTEWATER MAIN BACKUPS					
	2013	2012	2011	2010	2009
	2.1053	1.0204	1.0204	1.0811	1.6760
Effectiveness Measure Number of wastewater main backups per 100 kilometres of wastewater main in a year.					
Objective Municipal sewage management practices prevent environmental and human health hazards.					
Notes					
SLC 92 3154 07 Financial Information Return.					
7.5 WASTEWATER BYPASSES TREATMENT					
	2013	2012	2011	2010	2009
	5.306%	1.031%	4.922%	1.730%	4.77%
Effectiveness Measure Percentage of wastewater estimated to have by-passed treatment.					
Objective Municipal sewage management practices prevent environmental and human health hazards.					
Notes					
SLC 92 3155 07 Financial Information Return.					

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Storm Water

8.1 URBAN STORM WATER MANAGEMENT – EFFICIENCY					
	2013	2012	2011	2010	2009
	\$10,405.11	\$10,877.31	\$8,813.88	\$10,832.27	\$9,587.14
Efficiency Measure Total costs for urban storm water management (collection, treatment, and disposal) per kilometre of drainage system.					
Objective Efficient urban storm water management.					
Notes					
Reported by municipalities with a separate storm water system. SLC 91 3209 45 Financial Information Return.					
8.2 RURAL STORM WATER MANAGEMENT – EFFICIENCY					
	2013	2012	2011	2010	2009
	\$x.xx	\$x.xx	\$x.xx	\$x.xx	\$x.xx
Efficiency Measure Operating costs for rural storm water management (collection, treatment, disposal) per kilometre of drainage system.					
Objective Efficient rural storm water management.					
Notes City does not track.					
Reported by municipalities with a separate storm water system. SLC 91 3210 45 Financial Information Return.					

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Drinking Water

9.1 DRINKING WATER TREATMENT – EFFICIENCY					
	2013	2012	2011	2010	2009
	\$x.xx	\$x.xx	\$x.xx	\$x.xx	\$x.xx
Efficiency Measure Operating costs for the treatment of drinking water per megalitre.					
Objective Efficient municipal water treatment services.					
Notes The City purchases all treated water from the Elgin Area Primary Water Supply System, of which the City is a Joint Board member. This water is pumped from the Lake Erie Water Treatment Plant to the Edgeware Road reservoir in St. Thomas.					
1 mega litre equals 1,000,000 litres or 1,000 cubic metres. SLC 91 3311 45 Financial Information Return.					
9.2 DRINKING WATER DISTRIBUTION – EFFICIENCY					
	2013	2012	2011	2010	2009
	\$33,234.13	\$23,854.65	\$20,604.19	\$21,343.66	\$26,482.51
Efficiency Measure Operating costs for the distribution of drinking water per kilometre of water distribution pipe.					
Objective Efficient municipal water distribution services.					
Notes In 2013 various tangible capital assets were adjusted to reflect shorter life cycles. This created additional amortization costs for those assets in 2013.					
SLC 91 3312 45 Financial Information Return.					
9.3 DRINKING WATER INTEGRATED SYSTEM – EFFICIENCY					
	2013	2012	2011	2010	2009
	\$x.xx	\$x.xx	\$x.xx	\$x.xx	\$x.xx
Efficiency Measure Operating costs for the treatment and distribution of drinking water per megalitre. (Integrated System)					
Objective Efficient municipal water system (Integrated System).					
Notes 1 megalitre equals 1,000,000 litres or 1,000 cubic metres. SLC 91 3313 45 Financial Information Return.					

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9.4 BOIL WATER ADVISORIES					
	2013	2012	2011	2010	2009
	.0000	.0000	.0000	.0003	7.6667
Effectiveness Measure Weighted number of days when a boil water advisory issued by the Medical Officer of Health, applicable to a municipal water supply, was in effect.					
Objective Water is safe and meets local needs.					
Notes					
SLC 92 3355 07 Financial Information Return.					
9.5 BREAKS IN WATER MAINS					
	2013	2012	2011	2010	2009
	11.2033	13.2231	8.6777	7.5949	14.6119
Effectiveness Measure Number of water main breaks per 100 kilometres of water distribution pipe in a year.					
Objective Improve system reliability.					
Notes					
SLC 92 3356 07 Financial Information Return.					

Solid Waste Management (Garbage)

10.1 GARBAGE COLLECTION – EFFICIENCY					
	2013	2012	2011	2010	2009
	\$119.35	\$101.52	\$106.47	\$80.43	\$81.41
Efficiency Measure Total costs for garbage collection per tonne or per household. (Per tonne)					
Objective Efficient municipal garbage collection services.					
Notes 2009 numbers reinstated. Previous year's numbers included diverted tonnes. Collection down 26% in 2011					
SLC 91 3404 45 Financial Information Return.					
10.2 GARBAGE DISPOSAL – EFFICIENCY					
	2013	2012	2011	2010	2009
	\$108.54	\$102.69	\$114.66	\$86.62	\$86.58
Efficiency Measure Total costs for garbage disposal per tonne or per household. (Per tonne)					
Objective Efficient municipal garbage disposal services.					
Notes Disposal down 26% in 2011					
SLC 91 3504 45 Financial Information Return.					
10.3 SOLID WASTE DIVERSION (RECYCLING) – EFFICIENCY					
	2013	2012	2011	2010	2009
	\$222.84	\$222.02	\$215.87	\$269.15	\$175.79
Efficiency Measure Total costs for solid waste diversion (recycling) per tonne or per household. (Per Tonne)					
Objective Efficient municipal solid waste diversion (recycling) services.					
Notes 31% more solid waste diversion in 2011.					
SLC 91 3606 45 Financial Information Return.					

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10.4 SOLID WASTE MANAGEMENT (INTEGRATED SYSTEM) – EFFICIENCY					
	2013	2012	2011	2010	2009
	\$225.59	\$217.35	\$218.60	\$201.48	\$171.13
Efficiency Measure Average operating costs for solid waste management (collection, disposal and diversion) per tonne or per household. (Per Tonne)					
Objective Efficient municipal solid waste management (Integrated System).					
Notes					
SLC 91 3607 45 Financial Information Return.					
10.5 COMPLAINTS — COLLECTION OF GARBAGE AND RECYCLED MATERIALS					
	2013	2012	2011	2010	2009
	14.270	0.000	16.026	18.259	29.163
Effectiveness Measure Number of complaints received in a year concerning the collection of garbage and recycled materials per 1,000 households.					
Objective Improved garbage collection of garbage and recycled materials.					
Notes					
Contractor did not track this information in 2012					
SLC 92 3452 07 Financial Information Return.					

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10.6 NUMBER OF MUNICIPAL SOLID WASTE MANAGEMENT FACILITIES

	2013	2012	2011	2010	2009
	N/A	N/A	N/A	N/A	N/A

Effectiveness Measure

Total number of solid waste management facilities owned by municipality with a Ministry of Environment Certificate of Approval.

Objective

Context for solid waste management facility compliance measure.

Notes

The City of St. Thomas does not own any solid waste management facilities

SLC 92 3552 07 Financial Information Return.

10.7 FACILITY COMPLIANCE

Effectiveness Measure

Number of days per year when a Ministry of Environment compliance order for remediation concerning an air or groundwater standard was in effect for a municipally owned solid waste management facility, by facility.

Objective

Municipal solid waste services do not have an adverse impact on environment.

Facility Name	Days 2013	Days 2012	Days 2011	Days 2010
	x	x	x	x

Notes

Facility Name: SLC 92 3553 03 to SLC 92 3560 03

Days: SLC 92 3553 07 to SLC 92 3560 07

List facilities in the order they appear in the 2004 FIR.

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10.8 DIVERSION OF RESIDENTIAL SOLID WASTE					
	2013	2012	2011	2010	2009
	45.6%	45.6%	48.2%	36.6%	45.8%
Notes					
SLC 92 3655 07 Financial Information Return.					
10.9 DIVERSION OF RESIDENTIAL SOLID WASTE (Based on Combined Residential and Industrial, Commercial, Institutional Tonnage)					
	2013	2012	2011	2010	2009
	45.6%	45.6%	48.2%	36.6%	44.9%
Effectiveness Measure Percentage of residential solid waste diverted for recycling (based on combined residential and Industrial/Commercial/Institutional tonnage.) Objective Municipal solid waste reduction programs divert waste from landfills and/or incinerators.					
Notes					
SLC 92 3656 07 Financial Information Return.					

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Parks and Recreation

11.1 PARKS – EFFICIENCY					
	2013	2012	2011	2010	2009
	\$59.18	\$57.95	\$51.37	\$62.19	\$55.52
Efficiency Measure Operating costs for parks per person.					
Objective Efficient operation of parks.					
Notes					
SLC 91 7103 45 Financial Information Return.					
11.2 RECREATION PROGRAMS – EFFICIENCY					
	2013	2012	2011	2010	2009
	\$17.46	\$14.88	\$13.45	\$10.82	\$10.19
Efficiency Measure Operating costs for recreation programs per person.					
Objective Efficient operation of recreation programs.					
Notes					
SLC 91 7203 45 Financial Information Return. This measure is based on total population, not the population participating in recreation programs.					
11.3 RECREATION FACILITIES – EFFICIENCY					
	2013	2012	2011	2010	2009
	\$48.65	\$55.22	\$58.20	\$58.27	\$58.01
Efficiency Measure Operating costs for recreation facilities per person.					
Objective Efficient operation of recreation facilities.					
Notes					
SLC 91 7306 45 Financial Information Return.					

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11.4 PARKS, RECREATION PROGRAMS AND RECREATION FACILITIES (SUBTOTAL) – EFFICIENCY					
	2013	2012	2011	2010	2009
	\$125.29	\$128.05	\$123.02	\$131.28	\$123.72
Efficiency Measure Operating costs for parks, recreation programs and recreation facilities per person (Subtotal).					
Objective Efficient operation of parks, recreation programs and recreation facilities.					
Notes					
SLC 91 7321 45 Financial Information Return. This measure represents a subtotal and is automatically completed when a municipality reports one or more efficiency measures for parks and recreation.					
11.5 PARTICIPANT HOURS FOR RECREATION PROGRAMS					
	2013	2012	2011	2010	2009
	7,879	7,478	9,250	9,705	9,985
Effectiveness Measure Total participant hours for recreation programs per 1,000 persons.					
Objective Recreation programs serve needs of residents.					
Notes					
SLC 92 7255 07 Financial Information Return. The denominator of this measure is total population divided by 1,000 and does not represent the number of participants in recreation programs.					

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11.6 OPEN SPACE					
	2013	2012	2011	2010	2009
	653	653	653	653	653
Effectiveness Measure Hectares of open space.					
Objective Open space is adequate for population.					
SLC 92 7155 05 Financial Information Return.					
	2013	2012	2011	2010	2009
	17.227	17.227	17.227	18.084	18.084
Effectiveness Measure Hectares of open space per 1,000 persons.					
SLC 92 7155 07 Financial Information Return.					
Notes					

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11.7 TRAILS					
	2012	2011	2010	2009	2008
	77	77	77	71	71
Effectiveness Measure Total kilometres of trails.					
Objective Trails provide recreation opportunities.					
SLC 92 7152 05 Financial Information Return.					
	2012	2011	2010	2009	2008
	2.031	2.031	2.132	1.966	1.966
Effectiveness Measure Total kilometres of trails per 1,000 persons.					
SLC 92 7152 07 Financial Information Return.					
Notes					

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11.8 RECREATION FACILITY SPACE-INDOOR					
	2013	2012	2011	2010	2009
	12,459	12,459	12,459	12,459	12,459
Effectiveness Measure Square metres of indoor recreation facility space.					
Objective Recreation facility space is adequate for population.					
SLC 92 7356 05 Financial Information Return.					
	2013	2012	2011	2010	2009
	329	329	329	345	345
Effectiveness Measure Square metres of recreation facility space per 1,000 persons.					
SLC 92 7356 07 Financial Information Return.					
Notes 2006-2009 restated in sq. metres					

11.9 RECREATION FACILITY SPACE-OUTDOOR					
	2013	2012	2011	2010	2009
	59,270	59,270	59,270	59,270	59,270
Effectiveness Measure Square metres of outdoor recreation facility space.					
Objective Recreation facility space is adequate for population.					
SLC 92 7359 05 Financial Information Return.					
	2013	2012	2011	2010	2009
	1,564	1,564	1,564	1,641	1,641
Effectiveness Measure Square metres of recreation facility space per 1,000 persons.					
SLC 92 7359 07 Financial Information Return.					
Notes 2006-2009 restated in sq. metres					

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Library Services

12.1 LIBRARY COSTS PER PERSON – EFFICIENCY					
	2013	2012	2011	2010	2009
	\$54.04	\$56.53	\$55.53	\$60.04	\$57.22
Efficiency Measure Operating costs for libraries per person.					
Objective Efficient library services.					
Notes					
SLC 91 7405 45 Financial Information Return.					
12.2 LIBRARY COSTS PER USE – EFFICIENCY					
	2013	2012	2011	2010	2009
	\$1.69	\$2.30	\$2.96	\$2.34	\$2.25
Efficiency Measure Operating costs for libraries per use.					
Objective Efficient library services					
Notes					
SLC 91 7406 45 Financial Information Return.					

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12.3 LIBRARY USES					
	2013	2012	2011	2010	2009
	32.018	24.594	18.777	25.654	25.473
Effectiveness Measure Library uses per person. Objective Increased use of library services.					
Notes Due to relocation of library for renovations, only 30% of collection was available in 2011, as well as fewer programs and internet stations.					
SLC 92 7460 07 Financial Information Return.					
12.4 ELECTRONIC LIBRARY USES					
	2013	2012	2011	2010	2009
	37.3%	22.1%	13.5%	12.0%	11.0%
Effectiveness Measure Electronic library uses as a percentage of total library uses. Objective Increased use of library services.					
Notes Increase in computer workstation usage					
SLC 92 7463 07 Financial Information Return.					
12.5 NON-ELECTRONIC LIBRARY USES					
	2013	2012	2011	2010	2009
	62.7%	77.9%	86.5%	88.0%	89.0%
Effectiveness Measure Non-electronic library uses as a percentage of total library uses. Objective Better information on library usage.					
Notes 					
SLC 92 7462 07 Financial Information Return.					

Land Use Planning

13.1 LOCATION OF NEW DEVELOPMENT					
	2013	2012	2011	2010	2009
	N/A	N/A	N/A	N/A	N/A
Effectiveness Measure Percentage of new lots, blocks and/or units with final approval, which are located within settlement areas.					
Objective No longer measured.					
Notes					
SLC 92 8154 08 Financial Information Return.					
13.2 PRESERVATION OF AGRICULTURAL LAND DURING 2004					
	2013	2012	2011	2010	2009
	100%	100%	61.6%	100%	100%
Effectiveness Measure Percentage of land designated for agricultural purposes, which was not re-designated for other uses during the reporting year.					
Objective Preservation of agricultural land.					
Notes					
SLC 92 8163 07 Financial Information Return.					
13.3 PRESERVATION OF AGRICULTURAL LAND RELATIVE TO 2000					
	2013	2012	2011	2010	2009
	115.2%	114.9%	114.9%	114.9%	186.5%
Effectiveness Measure Percentage of land designated for agricultural purposes, which was not re-designated for other uses relative to the base year of 2000.					
Objective Preservation of agricultural land.					
Notes					
SLC 92 8164 07 Financial Information Return.					

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13.4 CHANGE IN NUMBER OF AGRICULTURAL HECTARES DURING 2004					
	2013	2012	2011	2010	2009
	0	0	0	245	0
Effectiveness Measure Number of hectares of land originally designated for agricultural purposes which was re-designated for other uses during the reporting year.					
Objective Preservation of agricultural land.					
Notes					
SLC 92 8165 07 Financial Information Return.					
13.5 CHANGE IN NUMBER OF AGRICULTURAL HECTARES SINCE 2000					
	2013	2012	2011	2010	2009
	-52	-51	-51	-51	+296
Effectiveness Measure Number of hectares of land originally designated for agricultural purposes which was re-designated for other uses since January 1, 2000.					
Objective Preservation of agricultural land.					
Notes					
SLC 92 8166 07 Financial Information Return.					