Local Government

1.1 GENERAL GOVERNMENT – EFFICIENCY							
	2010	2009	2008	2007	2006		
	.4%	.9%	1.0%	.90%	.60%		

Efficiency Measure

Operating costs for governance and corporate management as a percentage of total municipal operating costs.

Objective

Efficient municipal government.

Notes

SLC 91 0206 45 Financial Information Return.

Fire Services

2.1 FIRE SERVICES – EFFICIENCY							
	2010	2009	2008	2007	2006		
	\$3.19	\$3.08	\$3.24	\$3.02	\$2.83		

Efficiency Measure

Operating costs for fire services per \$1,000 of assessment.

Objective

Efficient fire services.

Notes

2007 was the first complete year running an additional station.

- St. Thomas covers 35.75 square kilometres with a population base of 36,110 essentially consisting of urban coverage.
- b) The St. Thomas Fire Department consists of full-time Firefighters.
- c) The mission of the St. Thomas Fire Department is to minimize the loss of life and property resulting from fire, medical emergencies, and other disasters. We will accomplish our mission through prevention, education, fire suppression, medical services, and other related emergency and non-emergency activities. We will actively participate in our community, serve as role models, and strive to effectively and efficiently utilize all the resources at our command to provide an efficient, effective service for our citizens.

SLC 91 1103 45 Financial Information Return.

Municipal Performance Measurement Program • 2010 RESULTS

2.2 FIRE SERVICES – EFFECTIVENESS						
	2010	2009				
	.111	0				

Effectiveness Measure

Number of residential fire related civilian injuries per 1,000 persons

Objective

Minimize the number of civilian injuries in residential fires.

New reporting measure in 2009

SLC 92 1151 7 Financial Information Return.

2.3 FIRE SERVICES – EFFECTIVENESS						
	2010	2009				
	.194	.194				

Effectiveness Measure

Number of residential fire related civilian injuries averaged over 5 years per 1,000 persons

Objective

Minimize the number of civilian injuries in residential fires.

New reporting measure in 2009

SLC 92 1152 7 Financial Information Return.

2.4 FIRE SERVICES – EFFECTIVENESS						
	2010	2009				
	.000	.028				

Effectiveness Measure

Number of residential fire related civilian fatalities per 1,000

Objective

Minimize the number of civilian fatalities in residential fires

New reporting measure in 2009

SLC 92 1155 7 Financial Information Return.

Municipal Performance Measurement Program • 2010 RESULTS

2.5 FIRE SERVICES – EFFECTIVENESS						
	2010	2009				
	.028	.028				

Effectiveness Measure

Number of residential fire related civilian fatalities averaged over 5 years per 1,000 persons

Objective

Minimize the number of civilian fatalities in residential fires

New reporting measure in 2009

SLC 92 1156 7 Financial Information Return.

2.6 FIRE SERVICES – EFFECTIVENESS							
	2010	2009					
	2.430	1.970					

Effectiveness Measure

Number of residential structural fires per 1,000 persons

Objective

Minimize the number of residential structural fires

New reporting measure in 2009

SLC 92 1160 7 Financial Information Return.

Police Services

3.1 POLICE SERVICES – EFFICIENCY							
	2010	2009	2008	2007	2006		
	\$290.08	\$280.68	\$260.62	\$238.50	\$220.05		

Efficiency Measure

Operating costs for police services per person.

Objective

Efficient police services.

Notes

While this data reflects the cost of police resources for our community, it is not necessarily comparable with other police services for a variety of reasons e.g. Each municipal police service has its own unique characteristics and levels of service based on community expectations. The costs included in police operating and capital budgets differ considerably from one municipality to another.

With the aforementioned in mind, the cost of policing in St. Thomas includes all police operational costs, all business office and administrative costs, and all court services, security operations and associated costs. Includes: the purchase of all police vehicles, marked and unmarked cruisers, prisoner van, community service vehicle, bicycles; fuel, insurance and maintenance of the fleet; all equipment for the business and court office, as well as the equipment for the officers e.g. Use of force options, etc.; uniforms, training, communication equipment and facilities, all technology for the forensic identification lab, computers and computer support, business office technology; all salaries, overtime, court time, benefits for all employees.

Primary focus of the Service continues to focus on crime prevention, crime detection and apprehension, traffic safety, positive community relations and education, the use of current technology to effectively analyse trends and appropriately deploy resources to address relevant issues/concerns in our community.

SLC 91 1204 45 Financial Information Return.

3.2 VIOLENT CRIME RATE							
	2010	2009	2008	2007	2006		
	7.09	7.56	8.83	9.61	9.91		

Municipal Performance Measurement Program • 2010 RESULTS

			nent Program ● 20	IU KESULIS	
Effectiveness M Violent crime ra	leasure ate per 1,000 per	rsons.			
Objective Safe communiti	ies.				
Notes					
SLC 92 1258 07 Fi	inancial Information	Return.			
			Y CRIME RATE		
	2010	2009	2008	2007	2006
	36.86	41.76	46.30	45.56	47.83
Effectiveness	Measure				
Property crime	rate per 1,000 p	ersons.			
Objective Safe communiti	ies.				
Notes					

SLC 92 1259 07	Financial Information Return.

3.4 OTHER CRIMINAL CODE CRIME RATE						
	2010	2009				
	5.622	7.173				

Municipal Performance Measurement Program • 2010 RESULTS

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	_1!-		$\mathbf{N}\mathbf{A}$	
-TTD	CTIV	eness	IVIDS	giiro
				13016

Total crime rate per 1,000 persons (Other Criminal Code offences excluding traffic).

Objective

Safe Communities.

Notes

SLC 92 1262 07 Financial Information Return.

3.5 CRIMINAL CODE CRIME RATE							
	2010	2009	2008	2007	2006		
	49.57	56.49	63.25	66.05	77.81		

Effectiveness Measure

Total crime rate per 1,000 persons (Criminal Code offences excluding traffic).

Objective

Safe Communities.

Notes

SLC 92 1263 07 Financial Information Return.

3.6 YOUTH CRIME								
	2010	2009	2008	2007	2006			
	71.43	98.01	108.80	112.10	122.53			

Effectiveness Measure

Number of youths charged per 1,000 youths.

Objective

Safe communities.

Notes

SLC 92 1265 07 Financial Information Return.

Roads

4.1 PAVED ROADS – EFFICIENCY							
	2010	2009	2008	2007	2006		
	\$8,656.05	\$8,696.92	\$5,888.94	\$5,348.87	\$4,594.76		

Efficiency Measure

Total costs for paved (hard top) roads per lane kilometre.

Objective

Efficient maintenance of paved roads.

Notes

Addition of amortization in 2009.

Bridges and Culverts reported separately in 2009

SLC 91 2111 45 Financial Information Return.

4.2 UNPAVED ROADS – EFFICIENCY

Municipal Performance Measurement Program • 2010 RESULTS

2010	2009	2008	2007	2006	
\$11,141.00	\$9,959.00	\$5,889.00	\$5,348.60	\$6,925.00	

Efficiency Measure

Total costs for unpaved (loose top) roads per lane kilometre.

Objective

Efficient maintenance of unpaved roads.

Notes

City has 5km of unpaved road.

Bridges and Culverts reported separately in 2009

SLC 91 2110 45 Financial Information Return.

4.3 BRIDGES & CULVERTS							
	2010	2009					
	\$13.57	\$11.29					

Efficiency Measure

Total costs for bridges and culverts per sq. metre of surface area

Objective

Efficient maintenance of bridges and culverts

Notes

SLC 91 2130 45 Financial Information Return.

Municipal Performance Measurement Program • 2010 RESULTS

4.4 WINTER MAINTENANCE OF ROADS-EFFICIENCY							
	2010	2009	2008	2007	2006		
	\$1,195.46	\$1,046.31	\$1,289.10	\$1,113.22	\$777.10		

Effectiveness Measure

Total costs for winter maintenance of roadways per lane kilometre maintained in winter

Objective

Efficient winter maintenance of roads.

Notes

Sidewalks & parking lots excluded starting in 2009

SLC 91 2205 07 Financial Information Return.

4.5 ADEQUACY OF PAVED ROADS							
	2010	2009	2008	2007	2006		
	82.3%	81.9%	73.8%	71.8%	69.4%		

Effectiveness Measure

Percentage of paved lane kilometres where the condition is rated as good to very good.

Objective

Pavement condition meets municipal objectives.

Notes

SLC 92 2152 07 Financial Information Return. Description of measure has changed, but not its calculation.

4.6 ADEQUACY OF BRIDGES AND CULVERTS							
	2010	2009					
	58.3%	56.5%					

Municipal Performance Measurement Program • 2010 RESULTS

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CHVE	:11622	IVIEZ	15UT

Percentage of bridges and culverts where the condition is rated as good to very good

Objective

Bridge and culvert conditions meet municipal objectives.

Notes

SLC 92 2165 07 Financial Information Return.

4.7 WINTER EVENT RESPONSES							
	2010	2009	2008	2007	2006		
	100%	100.%	100.%	100.%	100%		

Effectiveness Measure

Percentage of winter events where the response met or exceeded locally determined municipal service levels for road maintenance.

Objective

Appropriate response to winter storm events.

Notes

SLC 92 2251 07 Financial Information Return. Description of measure has changed, but not its calculation.

Conventional Transit

5.1 CONVENTIONAL TRANSIT – EFFICIENCY							
	2010	2009	2008	2007	2006		
	\$4.76	\$4.87	\$3.53	\$3.06	\$2.88		

Efficiency Measure

Total costs for conventional transit per regular service passenger trip.

Objective

Efficient conventional transit services.

Notes

Addition of amortization in 2009.

SLC 91 2303 45 Financial Information Return.

5.2 CONVENTIONAL TRANSIT RIDERSHIP							
	2010	2009	2008	2007	2006		
	7.87	8.09	8.84	9.33	9.37		

Effectiveness Measure

Number of conventional transit passenger trips per person in the service area in a year.

Objective

Maximum utilization of municipal transit services.

Notes

SLC 92 2351 07 Financial Information Return.

Wastewater (Sewage)

6.1 WASTEWATER COLLECTION – EFFICIENCY							
2010 2009 2008 2007 2							
	\$16,603.72	\$13,357.21	\$1,678.62	\$1,549.92	\$1,691.65		

Efficiency Measure

Total costs for the collection of wastewater per kilometre of wastewater main.

Objective

Efficient municipal wastewater collection services.

Notes: Addition of amortization in 2009

SLC 91 3111 45 Financial Information Return.

6.2 WASTEWATER TREATMENT AND DISPOSAL – EFFICIENCY						
	2010	2009	2008	2007	2006	
	\$410.18	\$286.55	\$160.03	\$173.03	\$137.71	

Efficiency Measure

Operating costs for the treatment and disposal of wastewater per mega litre.

Objective

Efficient municipal wastewater treatment and disposal services.

Notes: Addition of amortization exp. in 2009, less megalitres of wastewater treated in 2010

One mega litre equals 1,000,000 litres or 1,000 cubic metres.

SLC 91 3112 45 Financial Information Return

6.3 WASTEWATER INTEGRATED SYSTEM – EFFICIENCY							
	2010	2009	2008	2007	2006		
	\$918.70	\$659.12	\$205.17	\$222.01	\$176.55		

Efficiency Measure

Operating costs for the collection, treatment and disposal of wastewater per mega litre (Integrated System).

Objective

Efficient wastewater system (Integrated System).

Notes: Addition of amortization exp. in 2009, less megalitres of wastewater treated in 2010

One mega litre equals 1,000,000 litres or 1,000 cubic metres.

SLC 91 3113 45 Financial Information Return.

Municipal Performance Measurement Program • 2010 RESULTS

2010
2009 2008 1.5873
2009

Effectiveness Measure

Number of wastewater main backups per 100 kilometres of wastewater main in a year.

Objective

Municipal sewage management practices prevent environmental and human health hazards.

Notes

SLC 92 3154 07 Financial Information Return.

2010	2009	2008	2007	2006
1.730%	4.77%	5.19%	1.119%	2.978%

Effectiveness Measure

Percentage of wastewater estimated to have by-passed treatment.

Objective

Municipal sewage management practices prevent environmental and human health hazards.

Notes

SLC 92 3155 07 Financial Information Return.

Storm Water

7.1 URBAN STORM WATER MANAGEMENT – EFFICIENCY							
	2010	2009	2008	2007	2006		
	\$10,832.27	\$9,587.14	\$8,462.89	\$8,583.27,	\$7,788.28		

Efficiency Measure

Total costs for urban storm water management (collection, treatment, and disposal) per kilometre of drainage system.

Objective

Efficient urban storm water management.

Notes

Addition of amortization expense in 2009

Reported by municipalities with a separate storm water system.

SLC 91 3209 45 Financial Information Return.

7.2 RURAL STORM WATER MANAGEMENT – EFFICIENCY							
	2010	2009	2008	2007	2006		
	\$x.xx	\$x.xx	\$x.xx	\$x.xx	\$x.xx		

Efficiency Measure

Operating costs for rural storm water management (collection, treatment, disposal) per kilometre of drainage system.

Objective

Efficient rural storm water management.

Notes

City does not track.

Reported by municipalities with a separate storm water system.

SLC 91 3210 45 Financial Information Return.

Drinking Water

8.1 DRINKING WATER TREATMENT – EFFICIENCY							
	2007	2006					
	\$x.xx	\$x.xx	\$x.xx	\$x.xx	\$x.xx		

Efficiency Measure

Operating costs for the treatment of drinking water per megalitre.

Objective

Efficient municipal water treatment services.

Notes

The City purchases all treated water from the Elgin Area Primary Water Supply System, of which the City is a Joint Board member. This water is pumped from the Lake Erie Water Treatment Plant to the Edgeware Road reservoir in St. Thomas.

1 mega litre equals 1,000,000 litres or 1,000 cubic metres.

SLC 91 3311 45 Financial Information Return.

8.2 DRINKING WATER DISTRIBUTION – EFFICIENCY						
	2010	2009	2008	2007	2006	
	\$21,343.66	\$26,482.51	\$18,300.24	\$18,590.02	\$17,834.48	

Efficiency Measure

Operating costs for the distribution of drinking water per kilometre of water distribution pipe.

Objective

Efficient municipal water distribution services.

Notes

Addition of amortization expense in 2009

SLC 91 3312 45 Financial Information Return.

8.3 DRINKING WATER INTEGRATED SYSTEM – EFFICIENCY							
	2010	2009	2008	2007	2006		
	\$x.xx	\$x.xx	\$x.xx	\$x.xx	\$x.xx		

Municipal Performance Measurement Program • 2010 RESULTS

Efficiency Measure

Operating costs for the treatment and distribution of drinking water per megalitre. (Integrated System)

Objective

Efficient municipal water system (Integrated System).

Notes

1 megalitre equals 1,000,000 litres or 1,000 cubic metres.

SLC 91 3313 45 Financial Information Return.

8.4 BOIL WATER ADVISORIES							
	2010	2009	2008	2007	2006		
	.0003	7.6667	.0000	.0000	.0000		

Effectiveness Measure

Weighted number of days when a boil water advisory issued by the Medical Officer of Health, applicable to a municipal water supply, was in effect.

Objective

Water is safe and meets local needs.

Notes

SLC 92 3355 07 Financial Information Return.

8.5 BREAKS IN WATER MAINS							
	2010	2009	2008	2007	2006		
	7.5949	14.6119	14.4796	15.8658	11.4833		

Effectiveness Measure

Number of water main breaks per 100 kilometres of water distribution pipe in a year.

Objective

Improve system reliability.

Notes

SLC 92 3356 07 Financial Information Return.

Solid Waste Management (Garbage)

9.1 GARBAGE COLLECTION – EFFICIENCY								
	2010	2009	2008	2007	2006			
	\$80.43	\$81.41	\$43.03	\$38.79	\$36.37			

Efficiency Measure

Total costs for garbage collection per tonne or per household. (Per tonne)

Objective

Efficient municipal garbage collection services.

Notes

2009 numbers reinstated. Previous year's numbers included diverted tonnes.

SLC 91 3404 45 Financial Information Return.

9.2 GARBAGE DISPOSAL – EFFICIENCY							
	2010	2009	2008	2007	2006		
	\$86.62	\$86.58	\$84.46	\$84.44	\$80.93		

Efficiency Measure

Total costs for garbage disposal per tonne or per household. (Per tonne)

Objective

Efficient municipal garbage disposal services.

Notes

No numbers available for Industrial & Commercial Disposal (2006 numbers restated to reflect this)

SLC 91 3504 45 Financial Information Return.

9.3 SOLID WASTE DIVERSION (RECYCLING) – EFFICIENCY							
	2010	2009	2008	2007	2006		
	\$269.15	\$175.79	\$205.38	\$179.90	\$170.06		

Efficiency Measure

Total costs for solid waste diversion (recycling) per tonne or per household. (Per Tonne)

Objective

Efficient municipal solid waste diversion (recycling) services.

Notes

SLC 91 3606 45 Financial Information Return.

Municipal Performance Measurement Program • 2010 RESULTS

9.4 SOLID WASTE MANAGEMENT (INTEGRATED SYSTEM) – EFFICIENCY							
	2010	2009	2008	2007	2006		
	\$201.48	\$171.13	\$175.33	\$163.84	\$154.32		

Efficiency Measure

Average operating costs for solid waste management (collection, disposal and diversion) per tonne or per household. (Per Tonne)

Objective

Efficient municipal solid waste management (Integrated System).

Notes

SLC 91 3607 45 Financial Information Return.

9.5 COMPLAINTS — COLLECTION OF GARBAGE							
AND RECYCLED MATERIALS							
	2010	2009	2008	2007	2006		
	18.259	29.163	N/A	6.568	9.852		

Effectiveness Measure

Number of complaints received in a year concerning the collection of garbage and recycled materials per 1,000 households.

Objective

Improved garbage collection of garbage and recycled materials.

Notes

Contractor did not track this information in 2008

SLC 92 3452 07 Financial Information Return.

Municipal Performance Measurement Program • 2010 RESULTS

9.6 NUMBER OF MUNICIPAL SOLID WASTE MANAGEMENT FACILITIES							
	2010	2009	2008	2007	2006		
	N/A	N/A	N/A	N/A	N/A		

Effectiveness Measure

Total number of solid waste management facilities owned by municipality with a Ministry of Environment Certificate of Approval.

Objective

Context for solid waste management facility compliance measure.

Notes

The City of St. Thomas does not own any solid waste management facilities

SLC 92 3552 07 Financial Information Return.

9.7 FACILITY COMPLIANCE

Effectiveness Measure

Number of days per year when a Ministry of Environment compliance order for remediation concerning an air or groundwater standard was in effect for a municipally owned solid waste management facility, by facility.

Objective

Municipal solid waste services do not have an adverse impact on environment.

Facility Name	Days 2010	Days 2009	Days 2008	Days 2007
	X	X	X	X

Notes

Facility Name: SLC 92 3553 03 to SLC 92 3560 03 Days: SLC 92 3553 07 to SLC 92 3560 07

List facilities in the order they appear in the 2004 FIR.

Municipal Performance Measurement Program • 2010 RESULTS

9.8 DIVERSION OF RESIDENTIAL SOLID WASTE							
	2010	2009	2008	2007	2006		
	36.6%	45.8%	39.6%	42.5%	41.5%		

Notes

SLC 92 3655 07 Financial Information Return.

9.9 DIVERSION OF RESIDENTIAL SOLID WASTE								
(Based on C	(Based on Combined Residential and Industrial, Commercial, Institutional Tonnage) 2010 2009 2008 2007 2006							
	36.6%	44.9%	N/A%	N/A %	N/A %			

Effectiveness Measure

Percentage of residential solid waste diverted for recycling (based on combined residential and Industrial/Commercial/Institutional tonnage.)

Objective

Municipal solid waste reduction programs divert waste from landfills and/or incinerators.

Notes

2009 numbers recalculated

SLC 92 3656 07 Financial Information Return.

Parks and Recreation

10.1 PARKS – EFFICIENCY							
	2010	2009	2008	2007	2006		
	\$62.19	\$55.52	\$44.46	\$40.37	\$39.04		

Efficiency Measure

Operating costs for parks per person.

Objective

Efficient operation of parks.

Notes

Addition of amortization expense in 2009

SLC 91 7103 45 Financial Information Return.

10.2 RECREATION PROGRAMS – EFFICIENCY								
2010 2009 2008 2007 2006								
	\$10.82	\$10.19	\$11.50	\$10.06	\$7.76			

Efficiency Measure

Operating costs for recreation programs per person.

Objective

Efficient operation of recreation programs.

Notes

SLC 91 7203 45 Financial Information Return. This measure is based on total population, not the population participating in recreation programs.

10.3 RECREATION FACILITIES – EFFICIENCY								
2010 2009 2008 2007 2006								
	\$58.27	\$58.01	\$39.29	\$39.18	\$39.27			

Efficiency Measure

Operating costs for recreation facilities per person.

Objective

Efficient operation of recreation facilities.

Notes

Addition of amortization expense in 2009

SLC 91 7306 45 Financial Information Return.

Municipal Performance Measurement Program • 2010 RESULTS

10.4 PARKS, RECREATION PROGRAMS AND RECREATION FACILITIES (SUBTOTAL) – EFFICIENCY 2010 2009 2008 2007 2006 \$131.28 \$123.72 \$95.25 \$89.62 \$86.07

Efficiency Measure

Operating costs for parks, recreation programs and recreation facilities per person (Subtotal).

Objective

Efficient operation of parks, recreation programs and recreation facilities.

Notes

Addition of amortization expense in 2009

SLC 91 7321 45 Financial Information Return. This measure represents a subtotal and is automatically completed when a municipality reports one or more efficiency measures for parks and recreation.

10.5 PARTICIPANT HOURS FOR RECREATION PROGRAMS								
2010 2009 2008 2007 2006								
	9,705	9,985	9,985	10,291	9,998			

Effectiveness Measure

Total participant hours for recreation programs per 1,000 persons.

Objective

Recreation programs serve needs of residents.

Notes

New formula –2006

SLC 92 7255 07 Financial Information Return.

The denominator of this measure is total population divided by 1,000 and does not represent the number of participants in recreation programs.

Municipal Performance Measurement Program • 2010 RESULTS

10.6 OPEN SPACE								
2010 2009 2008 2007 200								
	653	653	653	653	263			

Effectiveness Measure

Hectares of open space.

2007 includes ravines and gullies

Objective

Open space is adequate for population.

SLC 92 7155 05 Financial Information Return.

2010	2009	2008	2007	2006
18.084	18.084	18.084	18.084	7.283

Effectiveness Measure

Hectares of open space per 1,000 persons.

SLC 92 7155 07 Financial Information Return.

Notes

2007 Includes ravines as open space

Municipal Performance Measurement Program • 2010 RESULTS

10.7 TRAILS								
2010 2009 2008 2007 2006								
	77	71	71	71	71			

Effectiveness Measure

Total kilometres of trails.

Objective

Trails provide recreation opportunities.

SLC 92 7152 05 Financial Information Return.

2010	2009	2008	2007	2006
2.132	1.966	1.966	1.966	1.966

Effectiveness Measure

Total kilometres of trails per 1,000 persons.

SLC 92 7152 07 Financial Information Return.

Notes

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10.8 RECREATION FACILITY SPACE									
	2010	2009	2008	2007	2006				
	12.459	12.459	12.459	12.459	12.459				

Effectiveness Measure

Square metres of recreation facility space.

Objective

Recreation facility space is adequate for population.

SLC 92 7356 05 Financial Information Return.

2010	2009	2008	2007	2006
345	345	345	345	345

Effectiveness Measure

Square metres of recreation facility space per 1,000 persons.

SLC 92 7359 07 Financial Information Return.

Notes

2006-2009 restated in sq. metres

Library Services

11.1 LIBRARY COSTS PER PERSON – EFFICIENCY								
	2010 2009 2008 2007 2006							
	\$60.04	\$57.22	\$53.48	\$50.72	\$46.97			

Efficiency Measure

Operating costs for libraries per person.

Objective

Efficient library services.

Notes

SLC 91 7405 45 Financial Information Return.

11.2 LIBRARY COSTS PER USE – EFFICIENCY									
2010 2009 2008 2007 2006									
	\$2.34	\$2.25	\$2.37	\$2.31	\$2.27				

Efficiency Measure

Operating costs for libraries per use.

Objective

Efficient library services

Notes

SLC 91 7406 45 Financial Information Return.

Municipal Performance Measurement Program • 2010 RESULTS

11.3 LIBRARY USES								
	2010	2009	2008	2007	2006			
	25.654	25.473	22.608	21.975	20.692			

Effectiveness Measure

Library uses per person.

Objective

Increased use of library services.

Notes

SLC 92 7460 07 Financial Information Return.

11.4 ELECTRONIC LIBRARY USES								
2010 2009 2008 2007 2006								
	12.0%	11.0%	5.8%	8.9%	3.0%			

Effectiveness Measure

Electronic library uses as a percentage of total library uses.

Objective

Increased use of library services.

Notes

Increase in computer workstation usage

SLC 92 7463 07 Financial Information Return.

11.5 NON-ELECTRONIC LIBRARY USES							
	2010	2009	2008	2007	2006		
	88.0%	89.0%	94.2%	91.1%	97.0%		

Effectiveness Measure

Non-electronic library uses as a percentage of total library uses.

Objective

Better information on library usage.

Notes

SLC 92 7462 07 Financial Information Return.

Land Use Planning

12.1 LOCATION OF NEW DEVELOPMENT						
	2010	2009	2008	2007	2006	
	N/A	N/A	N/A	N/A	100%	

Effectiveness Measure

Percentage of new lots, blocks and/or units with final approval, which are located within settlement areas.

Objective

No longer measured.

Notes

SLC 92 8154 08 Financial Information Return.

12.2 PRESERVATION OF AGRICULTURAL LAND DURING 2004						
	2010	2009	2008	2007	2006	
	61.6%	100%	100%	100%	100%	

Effectiveness Measure

Percentage of land designated for agricultural purposes, which was not re-designated for other uses during the reporting year.

Objective

Preservation of agricultural land.

Notes

SLC 92 8163 07 Financial Information Return.

12.3 PRESERVATION OF AGRICULTURAL LAND RELATIVE TO 2000						
	2010	2009	2008	2007	2006	
	114.9%	186.5%	186.5%	194.4%	204.5%	

Effectiveness Measure

Percentage of land designated for agricultural purposes, which was not re-designated for other uses relative to the base year of 2000.

Objective

Preservation of agricultural land.

Notes

SLC 92 8164 07 Financial Information Return.

Municipal Performance Measurement Program • 2010 RESULTS

12.4 CHANGE IN NUMBER OF AGRICULTURAL HECTARES DURING 2004						
	2010	2009	2008	2007	2006	
	245	0	0	0	0	

Effectiveness Measure

Number of hectares of land originally designated for agricultural purposes which was re-designated for other uses during the reporting year.

Objective

Preservation of agricultural land.

Notes

SLC 92 8165 07 Financial Information Return.

12.5 CHANGE IN NUMBER OF AGRICULTURAL HECTARES SINCE 2000						
	2010	2009	2008	2007	2006	
	-51	+296	+296	+323	+323	

Effectiveness Measure

Number of hectares of land originally designated for agricultural purposes which was re-designated for other uses since January 1, 2000.

Objective

Preservation of agricultural land.

Notes

SLC 92 8166 07 Financial Information Return.