



Privacy Policy – Railway City Transit On Demand

Effective Date: Jan 1, 2021

Last Updated Date: December 17, 2020

The City of St. Thomas is authorized to operate a public transit service based on Section 11(3) of the Municipal Act, 2001. Personal information in the on demand application is collected under the authority of the Municipal Act, 2001, S.O. Chapter 25 and all personal information is protected and used in accordance with the provisions of the Municipal Freedom of Information and Protection of Privacy Act (MFIPPA). The collection of personal information requested in the app is necessary to determine the applicant's current and on-going entitlement to use the transit system and for the proper administration of the Transit service. The City of St. Thomas uses the services of a third party contractor to schedule and provide conventional and parallel transit services. The third party ensures that all personal information is protected and used in accordance with the provisions of the MFIPPA. Please contact Tracey Tiersma at 545 Talbot Street, St. Thomas, ON, N5P 3V7, Telephone 519.631.1680 ext. 4161 for questions.